

AMOITA - Terms & Conditions

1.1 - These rates for pre-booked unlimited mileage rentals on Algarve, Lisbon & Oporto. Rates include Collision Damage Waiver (CDW), Full Comprehensive Insurance and Portuguese VAT at 23%. These rates do not include Personal accident insurance (PAI), Damage to the vehicle caused by negligence, Fuel, Road Tolls, parking and traffic fines, Out-of-hours charge, Optional extras such as child seats / baby seats and GPS, Tyre and wheel damage, interior damage, damage to the roof, damage to the underside of the vehicle, Damage to any parts of the vehicle, damage to the glass parts of vehicle (including the windscreen), wing mirrors, loss or damage to the car key, locks, vehicle documents and registration plates, missfueling and damage to clutch and steering wheel box.

By mutual agreement with all the Portuguese Car Hire Companies it is essential to sign and leave a Credit Card Slip to rent one of our cars.

Although CDW (Collision Damage Waiver) is included, in the event of an accident the client should pay up to the following list of excess:

Group A and B - €1.000,00

Group C, D, D1, E, F, H, I, K, L, O, O1 and 5+2 - €1.500,00

Group G, J, J1, M, N, N1 and N2 - €2.500,00

Group P and P1 - €3.000,00

1.2 - If the client want to eliminate this deductible should pay an additional insurance (called Super CDW) in the amount of €10,00 per day for Groups A and B; €15,00 per day for Groups C, D, D1, E, F, H, I, K, L, O, O1 and 5+2; €20,00 per day for the Groups G, J, J1, M, N, N1 and N2 and €25,00 per day for Group P and P1 which is paid directly by the client when receiving the vehicle. The SCDW it's only activated for rentals for more than 1 week. Not included in the SCDW policy are damage to the vehicle caused by negligence, tyre and wheel damage, interior damage, damage to the roof, damage to the underside of the vehicle, damage to the glass parts of vehicle (including the windscreen), wing mirrors, loss or damage to the car key, locks, vehicle documents and registration plates, missfueling and damage to clutch and steering wheel box.

1.3 - Minimum 3 days Rental Period price. 1 and 2 days rentals will have applied 3 days Rental Price. (Commercial cars not applied)

1.4 - One rental day is considered a 24 hours period. There is a tolerance of 2 hours difference between delivery and return. If this 2 hours tolerance is exceeded one extra day will be added to the rental agreement.

1.5 - The Season rental price will change in the precise day as referred in the price list. Any rental beginning in one season and ending in other season will have two season prices applied to the rental price.

1.6 - Cancellation and "No Show" Policy:

Cancellation charges apply as follows: Within 48 hours of placing the booking there is no charge (unless within 48 hours before the rental takes place). When cancelling after 48 hours of making the booking and up to 48 hours before the rental takes place a € 25,00 charge is applied. When cancelling

within 48 hours before the rental takes place the charge is 50% of the rental price, this is subject to a minimum € 25,00 charge. Credit card fees are non-refundable. Cancellations and amendments can only be made during our normal office hours.

“No Show” situations (when the client fails to collect a vehicle and the booking is not cancelled in advance) must be paid in full.

1.7 - Vehicles in Groups E, F, G, H, I, J, J1, K, L, M, N, N1, N2, O, O1, 5+2, P and P1 are on REQUEST BASIS only.

1.8 - Baby/Child seats are available ON REQUEST at a charge of €20,00 per week.

1.9 - Global Positioning System (GPS) available at €5,00 per day up to a maximum of € 50,00 per rental (necessary to leave €100,00 excess for this equipment).

2.0 - OUT OF HOURS (22:00 until 07:00) Delivery or Collection at an additional charge of €25,00 for the Algarve and Lisbon, and € 30,00 for Oporto.

2.1 - One way rentals between the Algarve and Lisbon will have an additional fee of €100,00 if the rental period is less than 7 days. One way Rentals ending in Oporto will have an additional fee of € 150,00, regardless of the rental period. Rentals starting in Oporto and ending in Lisbon or the Algarve will have a One Way fee of € 100,00 applied.

2.2 - Free deliveries in Faro airport office (near the airport - 5 min. Walking). Faro and Lisbon airports a 15€ fee is applied. € 30,00 delivery fee for rentals starting in Oporto.

2.3 - PERSONAL ACCIDENT INSURANCE (P.A.I.). Additional Personal Accident Insurance is available at €6,00 per day and per car and covers the following:

- €14.963,93 per person for death or permanent incapacity.

- €1.496,39 per person for medical cares and repatriation.

2.4 - GREEN CARD FOR SPAIN for an additional charge of €7,50 per day up to a maximum per rental of € 52,50.

2.5 - Car type shown represents the main vehicles offered in each group. Similar type of vehicles but from different manufacture may be supplied at commencement of rental.

2.6 - A full driving licence must be produced by each driver, and must have held it for a minimum of one year and be at least 21 years old. Young Driver fee up to 25 years old of € 5,00 per day.

2.7 - In the event of an accident, if the driver has been driving under the influence of alcohol or narcotics, in accordance with Portuguese Law, the driver will be required to pay the cost of any damage incurred. The insurance becomes INVALID if anyone whose name is not on the contract drives the vehicle, also if vehicles are loaded with more passengers than their stated capacity; or if drivers are found to be under the influence of alcohol or drugs. Insurance cover will also lapse in the event of negligence or if the vehicle is driven on an unmade road or any road unsuitably narrow for vehicles to be driven on. The rental agreement and insurance becomes INVALID if out of the rental period duration or without the payment of the amounts due for the rental.

2.8 - In the event of an accident, a damage report must be completed by the driver for any damage to the vehicle, however minor it is. If a collision occurs, a police report and case number must also be

provided. Clients must contact Amoita in the event of any damage. If this procedure is not followed, the insurance cover will become invalidated, leaving clients liable for all damage.

Motorways Toll Rules

In order to provide a comfortable rental experience, without worries and to avoid traffic queues at the tolls, we have the automatic toll payment service from VIA VERDE, it is mandatory for all car rentals, whatever the rental period is. This service includes all national tolls, bridges and parks at Lisbon, Faro and Porto airports.

The service has a cost of €20, which includes €15 of credit for use. Calculations will be completed within a few days of the return of the vehicle. If usage exceeds the €15 credit, any further charges will be rounded up in 5 Euro Increments and charged to the credit card provided. Any remaining credit cannot be refunded. A full refund will however be available if zero charges are incurred. This refund will be made to the credit card provided within 14 days.



Use this line --> "Via Verde"

2.9 - LOCATIONS:

Amoita main cars hire depots are at FARO AIRPORT, S.BRÁS DE ALPORTEL, CARVOEIRO and LISBON AIRPORT.

HEAD OFFICE (East Algarve)

Avenida da Liberdade N°15

S. Brás de Alportel

Algarve

Portugal

8150-101

Mobile1: (+351) 962506357

Mobile2: (+351) 967575869

FARO AIRPORT (Centre Algarve)

Rua Samuel Gacon - MARTERENT OFFICE PARK, 8000-019 Montenegro, Faro - Portugal

Tel: (+351) 289817290

Fax: (+351) 289817014

Mobile1: (+351) 964240701

Mobile2: (+351) 966391797

Mobile3: (+351) 966972004

Mobile4: (+351) 961893544

LISBON AIRPORT (Airport and City)

Rua João Cunha Serra, Loja 38A, 1800-033 Lisboa - Portugal

Tel: (+351) 218521733

Fax: (+351) 218521734

Mobile1: (+351) 962506497

Mobile2: (+351) 912808777

Mobile3: (+351) 964 240 700

LAGOA OFFICE (West Algarve)

Urbanização Ind. Carmo, Lote 14, 8400-445 Lagoa - Portugal

Mobile: (+351) 964240700

OPORTO AIRPORT (Airport & City) - Partner Company

Tel: (+351) 707224466 / 229568856

Fax: (+351) 229568859

Mobile1: (+351) 927994433

Mobile2: (+351) 962048084

24/7 Assistance Nb: (+351) 915 555 555